

CRISTINA M. MARCELO

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**Current Address**

2800 S.W. 35<sup>th</sup> Place Apt.# 2409A  
Gainesville, Florida 32608  
(561) 329-2873

**Permanent Address**

2691 Starwood Circle  
West Palm Beach, FL 33406  
(561) 329-2873

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**OBJECTIVE**

Seeking a position in which there is a special interest in planning and implementing health education programs in a clinical setting.

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**EDUCATION**

Bachelor of Science in Health Education *January 2006 – Graduation August 2007*  
University of Florida, Gainesville, Florida  
Specialization: Health Studies

- Course work includes researching and planning health education programs in various topics and for various target groups.

Associates of Arts Degree *August 2003 – May 2005*  
Florida International University, Miami, Florida

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**EXPERIENCE**

**Customer Service Representative** *July 2002 – December 2005*  
State Farm Insurance, West Palm Beach, Florida  
Managed homeowner's insurance policies between State Farm clients and outside companies in regards to claims, late payments, and mortgagee changes.

- Assisted in daily office work such as answering phones, managing mail, taking payments, and general customer service concerning all policies.

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**SKILLS**

*Computer:* Microsoft Word, Microsoft Publisher, and Microsoft Power Point.

*Languages:* Fluent in Spanish.

*CPR Certified:* Adult and Child.

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**AWARDS**

Recipient, Florida Bright Futures Medallion Scholarship  
Dean's List, Spring 2006

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**REFERENCE**

Lazzo Martin, Agent – State Farm Insurance Phone: (561) 547-3905  
5801 South Dixie Hwy. Fax: (561) 547-3908  
West Palm Beach, FL 33405 E-Mail: lazzo.martin.bxnf@statefarm.com