

Bryan E. Lewis

1225 SW 1st Ave, Apt. 202, Gainesville, Fla. 32601 • (305) 903-9455 • bryanlewis@ufl.edu

OBJECTIVE

My objective is to obtain a Graphic Design, Advertising / Marketing position. I am available to begin this position immediately.

EDUCATION

2009 - Present University of Florida Gainesville, Fla.

- Bachelor of Science in Advertising

2006 - 2009 Santa Fe Community College Gainesville, Fla.

- Associate of Arts in Journalism

EXPERIENCE

Senior Graphic Designer / Customer Service Rep, EveryTicket.com, 2002-2009

- Updated and maintained a 1,400+ page website
- Created custom layouts for genre-specific websites including migrating and tweaking previous CSS code to make the new sites stand out but still be functional
- Edited numerous digital photos of events to make them web ready then embedded them within their respective event-specific pages
- 6+ years of inbound phone sales experience
- Handled customer service issues including refunds, undelivered tickets, box office cancellations, changes of address, presale coordination and vendor mistakes
- Assisted in research and purchases of prospective events nationwide

Administrative Assistant to IT Manager - Volunteer, Alzheimer's Association, 2002-2002

- Performed data entry of daily donations and new contacts
- Performed daily system backup and backup verification
- Printed reports and checked for accuracy

Assistant Manager, Blockbuster Video, 2001-2002

- Promoted from customer service representative to assistant manager within 6 months of being hired
- Counted and balanced my own and other employees' registers at end of shifts
- Handled customer service issues such as complaints, refunds, suggestive selling and

SKILLS

- Superior communication and interpersonal skills
- Management skills
- Highly computer literate with extensive Microsoft Office (Word, Excel, Outlook), Adobe Creative Suite with an emphasis on Photoshop, InDesign, Dreamweaver and Illustrator

REFERNCES

Cory J. Beermann

University of Miami
Technical Support Specialist
5665 Ponce De Leon Boulevard
Coral Gables, Fla. 33146
(305) 606-6867

Sridhar Murthy

AATL, Inc. (DBA: EveryTicket.com)
1253 Washington Avenue, Suite 217
Miami Beach, Fla. 33139
(800) 928-7328

Emilio Lizzaraga

Broward Community College
111 East Las Olas Boulevard
Fort Lauderdale, Fla. 33301
(786) 853-9743