

Bryan Philip Lutz

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EXPERIENCE

6/01 - Present

University of Florida (University Press of Florida)

IT Manager

- Increased e-commerce web traffic 200% in one year.
- Developed new Internet e-commerce web site and maintained Apache web server.
- Consulted department directors on the best network solutions to improve operations.
- Responsible for purchasing equipment, network planning and design, implementation, testing, user training, and user support.
- Supervised IT staff in user support, application development, and web development.
- Developed procedures to decrease support time; user workstation policy, help desk procedures, and staff training.
- Initiated hosting Novell GroupWise email system locally.

10/99 – 6/01

Consultant: Perry Roofing, Inc.

MIS – Director

- Designed and implemented technical solutions to improve current and future business processes.
- Planned and maintained system for disaster recovery, fail-safe hardware configuration, backup power management, and localized integrity.
- Maintained network, website, intranet, file management, and databases.
- Designed and developed various databases and reports for asset management and tracking.

10/98 – 09/99

Intuitive Business Systems, Inc.

Project Lead

- Strategically coordinated projects including the deployment of system engineers.
- Supervised crew of software technicians at bank (42 branches) worth 3 billion in assets.
- Mentored and trained new employees on network setup and standards.
- Developed a template standard for quality assurance testing.

03/98 – 09/99

Webmaster

- Initiated and implemented Internet service department and IBS web site.

02/98 – 09/99

Systems Engineer

- Setup over 100 networks in office then traveled to client's site for installation.
- Consulted with clients on the best network solutions to improve business functions.

05/97 – 08/97

Intern – Technical Specialist

- Performed hardware and software integration tasks for networking and communication systems.

EDUCATION

12/97

University of Florida

Bachelor of Science - Decision Information Sciences

Dershya Institute

Networking Technologies, Network Service and Support, Network Design and Administration

Independent Study:

Internet and database integration, Management of enterprise web development, Effective e-commerce promotion.

SKILLS

Network and Workstation operating systems: Novell 3.11 - 6, Windows 9x - XP, Linux, Mac

Database MS Access, SQL, RDBMS, Entity-Relationship dB modeling

Protocols IPX/SPX, TCP/IP, Subnets, Supernet, Network topology, IEEE 80x.x (CATV), Switches

Internet Linux Apache web server, MS IIS, FTP, HTML, Real Audio and Video, Adobe PhotoShop

Groupware/Misc. Novell GroupWise, MS Exchange, Proxy, MS Visio, Zenworks, Print Servers, Plotters.